PPIRS
Past Performance Information Retrieval System

Yolanda Moore/Chawn Harris
Apr 20, 2016
What is PPIRS?

- PPIRS is a web-enabled, Federal enterprise-wide application that provides timely and pertinent contractor past performance information to the Department of Defense and Federal acquisition community for use in making competitive source selection decisions.
What is PPIRS?

- PPIRS is the sole Federal repository for contractor past performance information

- System is owned & maintained by the Navy (NAVSEALOGCEN)

- PPIRS has two parts:
  - *Report Cards (RC)* - Above established threshold of $5 million for DLA
  - *Statistical Reporting Next Generation (SR-NG)* - below established threshold of $5 million for DLA

- Your main focus will be on (SR-NG)
Goals

• Improve contractor performance
  • Better quality material
  • Increase on-time delivery
  • Identify/Eliminate procurement risks
  • Decrease contract administration costs

• Allow vendors to maintain surveillance of their supplier scores and challenge erroneous data
How does PPIRS-SR (NG) work?

- PPIRS-SR NG collects quality and delivery data from numerous Department of Defense (DoD) databases, aggregates that data using algorithms, and provides the user with objective Quality and Delivery Ratings of a contractor’s past performance.

  “Weighted Delivery Score”

  Quality Color Classification
PPIRS-SR (NG) Business Rules

- Uses a 3 years of past performance/historical data

- Scores/Classifications are now updated each day vs. each month

- Performance classified by cage & commodity
  - Federal Supply Classification - FSC (DoD uses)
  - NAICS - North American Industry Classification System

- Quality and Delivery records are weighted (+ & -)
Delivery Performance

• Scores/Classifications are based on the total number of Contract Line Items (CLIN’s) shipped or received.

• Weighted delivery scores are presented as a numeric value (Range: 0 - 100).

• An unscored offeror, or one that has no past performance history for the particular FSC, is considered to be neutral (i.e., not negative or positive).
Delinquency Factors

• Delinquent lines include
  • Lines not shipped by the contract delivery date (CDD)
  • Lines partially shipped by the (CDD)
• Contractor-caused cancellations and terminations are coded Termination Indicator Code (TIC) K
• Terminations for Default (TIC) K
• Government-caused cancellations/terminations will not impact the delivery score (TIC) G
• No grace period
Delinquency Factors

Days Late Exceptions: Some cancellations/terminations are counted as delinquencies.

- Terminations for *Cause/Convenience* (TIC) K will be assessed at 180 days late

- Terminations for *Default* (TIC) K will be assessed at 360 days late

- *Contractor Requested* cancellations (TIC) K will be assessed at 180 days late

- Awards terminated *Cause/Convenience* (TIC) G are not included in the delivery score
**PPIRS-SR (NG) Delivery Evaluation Criteria**

- **DELIVERY PERFORMANCE:**
  A contractor’s delivery performance will be based by Federal Supply Classification (FSC) or North American Industry Classification System (NAICS). The contractor’s delivery performance will be based on a weighted combination of the percentage of contract line items with on-time deliveries and the average days late for all deliveries. The formula and weights for delivery performance are:

  \[
  \text{Delivery Score} = (\text{On-time Weight } \times \text{On-time Score}) + (\text{Average Days Late Weight } \times \text{Average Days Late Score})
  \]

  - On-time Weight = .6
  - On-time Score = 100 × (number of lines shipped on-time during rating period/number of lines shipped during rating period)
  - Average Days Late Weight = .4
  - Average Days Late Score = maximum of ((100 - (total days late during rating period/number of lines shipped during rating period)) or 0, whichever is higher)
**Quality Classifications**

PPIRS-SR Quality Classifications is a Comparative Assessment Among Suppliers

- Positive and Negative Records (Weighted)
- Produces Quality Score and Color
- Considers Number of Line Items

<table>
<thead>
<tr>
<th>Percentile</th>
<th>Color</th>
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<tbody>
<tr>
<td>Top 5%</td>
<td>Dark Blue</td>
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<tr>
<td>Next 10%</td>
<td>Purple</td>
</tr>
<tr>
<td>Next 70%</td>
<td>Green</td>
</tr>
<tr>
<td>Next 10%</td>
<td>Yellow</td>
</tr>
<tr>
<td>Bottom 5%</td>
<td>Red</td>
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</table>
Vendor Classifications

• **Scoring Types:**
  - **Current** (Being used by Contracting Officials)
  - **Pending** (No longer being used)

• **Vendor Challenge Process:**
  - Suppliers **MUST** access PPIRS-SR (NG) to review and formally challenge scoring data
  - May challenge each case a total of 2x times
  - May challenge any case within the 3 year capture period
  - New records challenged during the 14 day preview period will still be held out of scoring consideration until adjudicated
Logging in with a PKI Certificate

PPIRS-SR NG Users:

- Public Key Infrastructure (PKI) Certificate now required
  - Purchase from External Certificate Authority (ECA)
  - Mandatory as of 15 Aug. 2015 for all users
  - DLA is not involved in the approval of vendor account registration or PKI certifications.

- Contact PPIRS Helpdesk for registration or PKI certification related inquiries
  - Webmaster: webptsmh@navy.mil
  - Phone: (207) 438-1690

- More information available at:
  https://www.ppirssrng.csd.disa.mil/split.htm
  https://www.ppirssrng.csd.disa.mil/pki_info.htm
Access PPIRS-SR Main Site

Home Page for PPIRS
https://www.ppirs.gov/

Home Page for PPIRS-SR NG
https://www.ppirssrng.csd.disa.mil/

• PPIRS System Login

• WEB Training

• Customer Support Desk Info

• Special Notices List System Updates, Changes, Etc.
PPIRS-SR Select Logon

Select Appropriate Logon

Welcome to the Past Performance Information Retrieval System (PPIRS). Access to this system is restricted to authorized users and will require the user to read and agree to the DoD warning and consent prior to accessing the system.

All DoD employees must have a DoD PKI certificate to access the PPIRS web site.

Click here to determine if you have a valid DoD PKI Certificate

PKI Information:
All DoD employees (military and civilian), including DoD contractors that are working on site (military/government facilities) or contractors working offsite using Government Furnished Equipment (GFE) are eligible to obtain certificates from DoD PKI. If the contractor doesn’t work onsite or with GFE they are encouraged to obtain and use a certificate from an External Certificate Authority (ECA).

External Certificate Authority:
External Certificate Authorities (ECAs) provide digital certificates to the DoD’s private industry partners, contractors using their own equipment or working in non-government facilities, allied partners, and other agencies.

Approved ECA Vendors:
Operational Research Consultants, Inc. (ORC) http://www.eca.orc.com

DO NOT ENTER CLASSIFIED DATA INTO PPIRS

For Official Use Only - to be used for deliberative source selection purposes within the Executive Branch and for source selection and other deliberative purposes within DoD.

Select one of the following links to proceed to the PPIRS Application.
Government Warning and Consent

PAST PERFORMANCE INFORMATION RETRIEVAL SYSTEM (PPIRS)

You are accessing a U.S. Government (USG) Information System (IS) that is provided for USG-authorized use only. By using this IS (which includes any device attached to this IS), you consent to the following conditions:

- The USG routinely intercepts and monitors communications on this IS for purposes including, but not limited to, penetration testing, COMSEC monitoring, network operations and defense, personnel misconduct (PM), law enforcement (LE), and counterintelligence (CI) investigations.

- At any time, the USG may inspect and seize data stored on this IS.

- Communications using, or data stored on, this IS are not private, are subject to routine monitoring, interception, and search, and may be disclosed or used for any USG authorized purpose.

- This IS includes security measures (e.g., authentication and access controls) to protect USG interests--not for your personal benefit or privacy.

- Notwithstanding the above, using this IS does not constitute consent to PM, LE or CI investigative searching or monitoring of the content of privileged communications, or work product, related to personal representation or services by attorneys, psychotherapists, or clergy, and their assistants. Such communications and work product are private and confidential. See User Agreement for details.

Select Accept or Decline to continue.

- Accept
- Decline

Click Accept
PPIRS-SR (NG) MAIN MENU
Contractor View

The Past Performance Information Retrieval System is a government-wide application that provides timely and pertinent contractor past performance information to the Federal acquisition community for use in making source selection decisions. PPIRS assists Federal acquisition officials making source selections by serving as the single source for contractor past performance data. Confidence in a prospective contractor’s ability to satisfactorily perform contract requirements is an important factor in making best value decisions in the acquisition of goods and services.

For Official Use Only - to be used for deliberative source selection purposes only.

Contractor Access
null
**DELIVERY REPORT**

- Displays Negative Data
  - Negative Delivery Records
  - Negative Quality Records
- Record Challenge
  - Select the Record
  - Process CDD Challenge
  - Sends Challenge E-mail to Government POC
- Supporting Documentation
  - Attach all supporting documentation to e-mail

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<th>Negative Delivery Record(s)</th>
<th>Department/Agency</th>
<th>Contract No.</th>
<th>NSN/FSC</th>
<th>Due Date</th>
<th>Ship/Rec Date</th>
<th>Cancel Date</th>
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- Process CDD Challenge

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**PPIRS-SR (NG) Challenge**

- **Enter Message Regarding Challenge**
- **Select “Send” to Send E-Mail MUST attach supporting documentation**
- **Select “Cancel” to Cancel Challenge**
Questions?